Sutter County System Improvement Plan Approval Document Received: September 16, 2004

| | Improvement Plan | | | Anticipated |
|-------------------------------|------------------|----|---|-------------|
| Program Areas | *Required | | Strategy | Date of |
| | Yes | No | | Completion |
| Safety: | | | | |
| Recurrence of Maltreatment | | Х | Develop policy and procedure for uniform coding of ethnicity and language codes. | |
| | | | Review statistical data and identify cases to be reviewed to determine if earlier intervention is possible. | |
| | | | Referral to community services. Determine what resources are available and how they can be consistently accessed by staff and families. | |
| | | | - Determine Workgroup's tasks and assign staff to analyze and implement goals. | 11/1/04 |
| | | | - Review statistical data and identify cases for review of services/interventions. | 1/31/05 |
| | | | - Analyze current policy of coding of client's ethnicity in CWS/CMS. | 2/28/05 |
| | | | - Develop criteria/protocol to decrease rates of maltreatment. | 4/1/05 |
| | | | - Deliver results of review and recommendations to Management Workgroup. | 5/1/05 |
| | | | - Develop policy changes as needed and make recommendation to Management Workgroup. | 5/1/05 |
| | | | - Develop and provide training to staff in new ethnicity coding. | 6/15/05 |
| | | | - Management approval of all recommended policies. | 6/31/05 |
| | | | - Develop training based on results of new criteria/protocol. | 7/31/05 |
| | | | - Review current resources. | 7/31/05 |
| | | | - Develop procedure for accessing/developing community resources. | 10/31/05 |

^{*}The "yes" in the required column represents measures that did not meet the PIP target. The January 2004 and October 2004 county data reports were used.

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| · | . 100 | cived: deptember 10, 2004 | |
|---|-------|---|--------------------|
| | | - Training of staff on all new adopted policies completed. | 10/31/05 |
| | | - Beginning meeting with newly formed Interagency Collaborative Workgroup. | 11/15/05 |
| | | Data reports and contact with county will be used to monitor progress. | |
| Abuse/Neglect in foster care | Х | | |
| Timely ER Response (process measure) | X | | |
| Social Worker Visits with child (process measure) | X | Review discrepancy of extraction of data by State and Safe Measures Assess when and where State and Safe Measures pulls data from CWS/CMS. | |
| | | Increase compliance to a minimum of 90%. - Analyze data to determine barriers in making timely home visits and/or entering contacts into CWS/CMS. - Develop a consistent policy as to timing of monthly contacts and data entry into CWS/CMS. - Determine how compliance is monitored and maintained within Sutter County. | |
| | | - Determine Workgroup's tasks and assign staff to analyze and implement goals. | 11/1/04 |
| | | - Identify where data is extracted within CWS/CMS. | 12/15/04 |
| | | Analyze the data for trends/patterns.Determine "Training Needs Assessment | 12/31/04 |
| | | Update" Workgroup's tasks and assign staff to conduct needs assessment and make training topic recommendations. | 3/1/05 |
| | | Identify method to monitor compliance. Deliver results of review and Needs Assessment, and make recommendations to Management. | 4/1/05 5/1/05 |
| | | Develop identified trainings to CWS staffManagement approval of all | 5/30/05 6/30/05 |

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| | | | recommended policies Implement monitoring methods on gathered statistics from State identified area of CWS/CMS. | 8/1/05 |
| | | | - Training of staff on all new adopted policies completed. | 10/31/05 |
| | | | - Develop reports to identify CWS staff not in compliance and corrective action plans. | Ongoing |
| Permanency | | | | |
| Time to Reunification | | X | Develop more services for families and children ages 0 to 5 because they are considered at higher risk of abuse. | |
| Time to Adoption | | Х | Children under the age of 5 are more likely to be adopted in the 24-month timeframe. - Not all relatives are approved for placement. - Non-kin adoptive parents adopted more children. - Need to provide further services and training to Kin Care homes. | |
| Placement Stability | | Χ | Improve stability for teenagers. | |
| Foster Care re- entry | X | | New Procedure prior to returning a child to their parent/guardian as follows: - Use the Structured Decision Making tool to assess risk. - Case Manager and Supervisor staff the case prior to changing a case from a Family Reunification case to a Family Maintenance case. - The Case Manager, Supervisor and Program Manager staff the case prior to dismissing dependency. Systemically: - Work with State CWS/CMS System Support Consultant, and provide staff training to ensure proper data entry. Data reports and contact with county will be used to monitor progress. | 5/05 |
| Well-Being | | | | |
| Preserving | | | | |

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| family relationships | | |
|---|--|--|
| Least Restrictive Placements | | |
| ICWA Placements | | |
| • ILP | | |

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| | Improvement Plan | | | Measurement |
|---|------------------|----|--|----------------------|
| Program Areas | *Required | | Strategy | Method and/or Due |
| | Yes | No | | Date |
| Systemic | | | | |
| Statewide Information System | | | Work with State CWS/CMS System Support Consultant, and provide staff training to ensure proper data entry. | |
| Case Review System | | | | |
| Quality Assurance System | | | | |
| Training | | | | |
| Service Array | | | | |
| Agency Responsiveness to the | | | | |
| Foster and Adoptive Parent Licensing, Recruitment and Retention | | | | |

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